

SAP S/4HANA Configuration

Phase 0 - Introduction

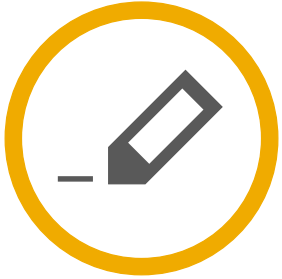
Teaching material - Information



Teaching material - Version

- 4.3 (August 2025)
- Software used
 - SAP S/4HANA 2023
 - Fiori 3.0
- Model
 - Global Bike
- Prerequisites
 - none

Module Information



Authors

- Stefan Weidner



Target Audience

- Beginner

Module Information



Learning Objectives

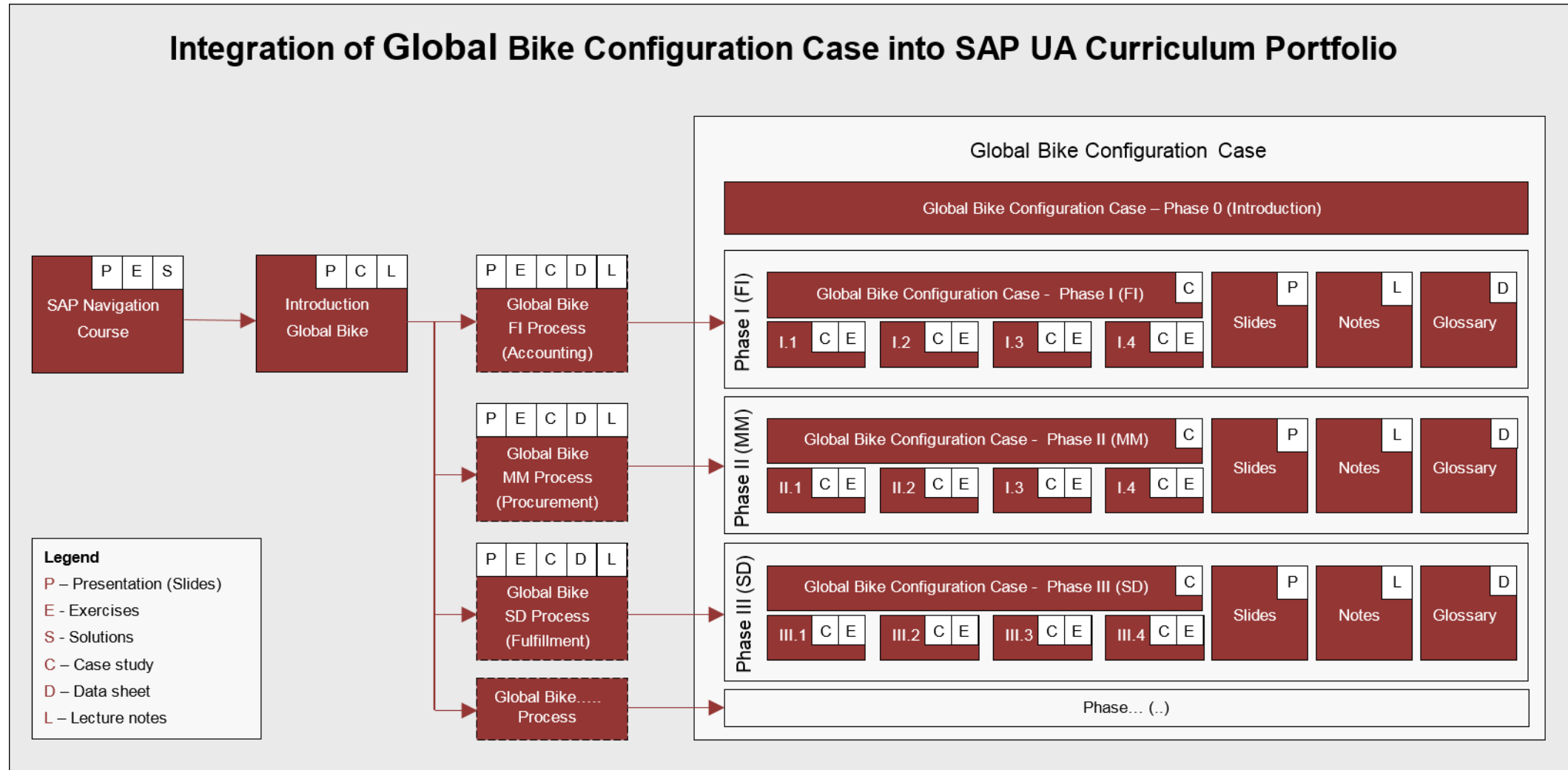
You are able to

- Understand the structure of the ERP configuration curriculum, especially phase 0,
- Identify relevant aspects of the Global Bike story,
- analyze scenarios, identify problems and find solutions.

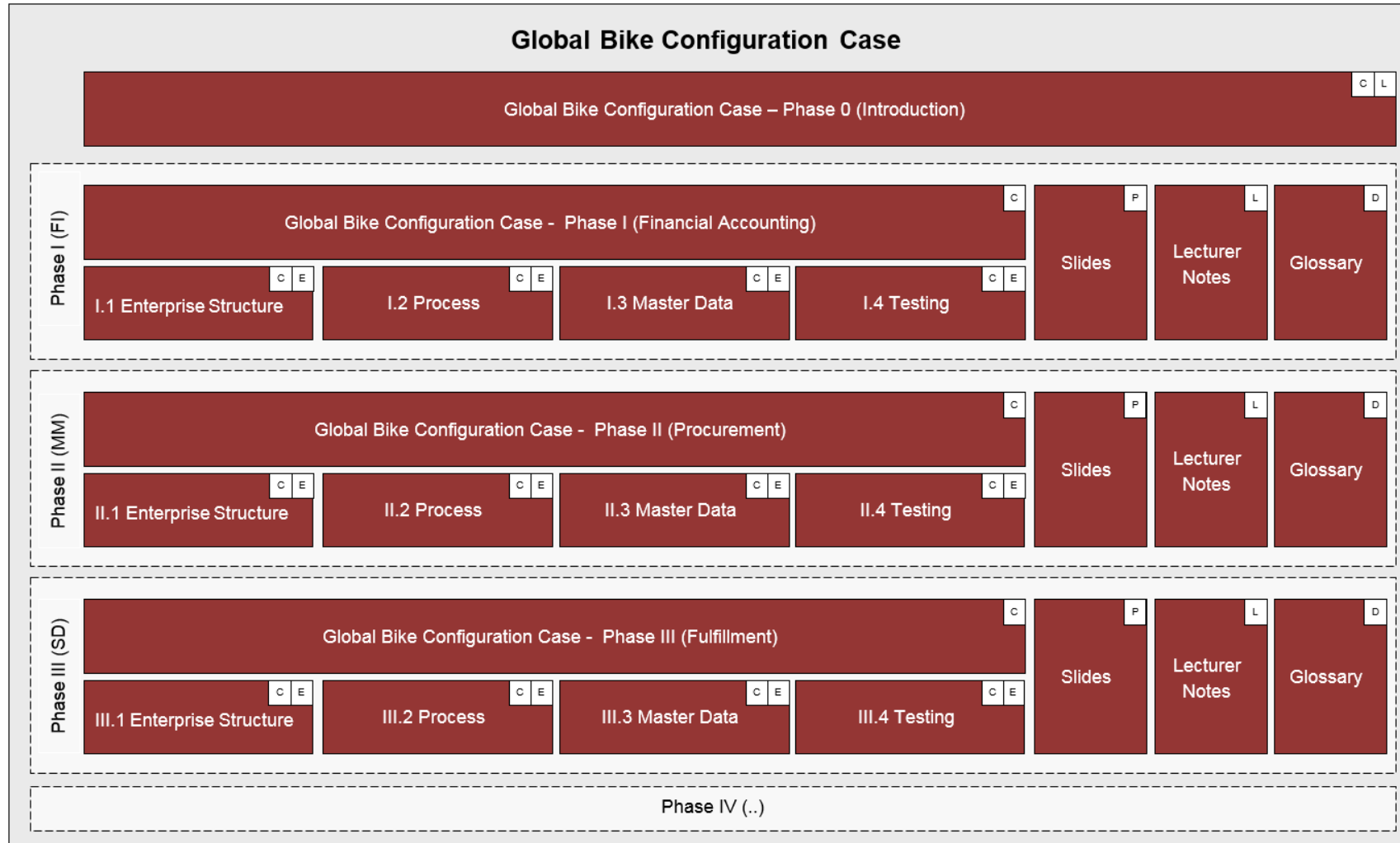
Agenda

- Introduction to ERP Configuration Curriculum
- Introduction to Global Bike
- Scenario Analysis
- Problem Identification
- Problem Analysis / Solution Finding
- [OPTIONAL] Project Planning

ERP Configuration Case Using Global Bike



ERP Configuration Case Using Global Bike



ERP Configuration Case – Phase 0

Global Bike Configuration Case – Phase 0 (Introduction)

Part		Input	Deliverable
Case Study Cover Page		Motivation, Prerequisites, Notes	-
Step 1	Introduction to Global Bike Configuration Case	Case Objectives, Case Structure	-
Step 2	Scenario Analysis	Scenario, Conversations	Relevant Symptoms and Issues
Step 3	Problem Identification	Reference Symptoms and Issues	List of Problems
Step 4	Problem Analysis / Solution Finding	Reference Problems	Possible Solutions
Step 5	Implementation	Reference Solution, Handbook, Glossary	SAP ERP Implementation

Agenda

- Introduction to ERP Configuration Curriculum
- **Introduction to Global Bike**
- Scenario Analysis
- Problem Identification
- Problem Analysis / Solution Finding
- [OPTIONAL] Project Planning

Introduction to Global Bike

- GBI story document with
 - Company history
 - Corporate overview
 - Product strategy
 - Manufacturing strategy
 - Distribution network
 - Partner network
 - IT strategy



Agenda

- Introduction to ERP Configuration Curriculum
- Introduction to Global Bike
- **Scenario Analysis**
- Problem Identification
- Problem Analysis / Solution Finding
- [OPTIONAL] Project Planning

Scenario

- **Task** Read the scenario and highlight the most important and relevant information.
- **Short Description** Read through the scenario and critically analyze the challenges employees are facing in this company. Focus particularly on the core statements during the conversations.
- **Name (Position)**
 - Jermain Kumins (Shop Floor Worker 1)
 - Jun Lee (Production Supervisor)
 - Ricardo Robles (Warehouse Supervisor)
 - Juriko Hamada (Shipping Clerk)
 - Silvia Cassano (Accountant Payable Specialist GBI US)

Agenda

- Introduction to ERP Configuration Curriculum
- Introduction to Global Bike
- Scenario Analysis
- **Problem Identification**
- Problem Analysis / Solution Finding
- [OPTIONAL] Project Planning

Problem Identification

- **Task** Revisit the reference symptoms/issues and condense them into the problems specific to this case.
- **Short Description** You (in the role of Mona Falco – System Design and Dev Manager) need to come to a clear understanding of the most relevant symptoms in the respective organizational units in order to identify the causes and underlying problems.
- **Name (Position)**
 - Bianca Cavarini (Chief Information Officer)
 - Mona Falco (System Design and Development Manager)

Agenda

- Introduction to ERP Configuration Curriculum
- Introduction to Global Bike
- Scenario Analysis
- Problem Identification
- **Problem Analysis / Solution Finding**
- [OPTIONAL] Project Planning

Problem Analysis / Solution Finding

- **Task** Revisit the reference problems and identify possible solutions for Global Bike.
- **Short Description** In the role of Mona Falco (System Design and Dev Manager) and Rick Sanchez (Business Analyst 1), establish an effective baseline to spot the key problems quickly and come up with a solution to optimize performance.
- **Name (Position)** Mona Falco (System Design and Development Manager)
Rick Sanchez (Business Analyst 1)

Agenda

- Introduction to ERP Configuration Curriculum
- Introduction to Global Bike
- Scenario Analysis
- Problem Identification
- Problem Analysis / Solution Finding
- [OPTIONAL] Project Planning

Project Planning

- **Task** Revisit the reference solution and develop a project proposal.
- **Short Description** In order for Mona Falco and Rick Sanchez to prepare for a corporate executive board presentation they need to evaluate the reference solution and fill in the Global Bike project proposal template.
- **Name (Position)**
 - Bianca Cavarini (Chief Information Officer)
 - Mona Falco (System Design and Development Manager)
 - Rick Sanchez (Business Analyst 1)